



Q2 2019 Release Notes

JULY 19, 2019

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Q2 2019 Enhancement Release

e-Builder quarterly enhancement releases include improvements to targeted areas of product functionality and usability enhancements that increase the ease-of-use of current features and functions across the entire product. This release also includes a list of resolved cases for the past month.

What's New

The following is a list of enhancements included in the release. If you have any questions regarding this release, please contact e-Builder [Technical Support](#).

Bid Portal

Redesigned Bid Package Listing

A redesigned interface for bidders on the Bid Portal was released in January 2019.

Based on feedback and usability interviews with 50+ bidders, we have updated the main Bid Package page and the Bid Archive page.

The primary changes are:

- Inclusion of the Project Name
- Grouping of bid packages by Bid Due Date
- Sub- tabs for bid statuses (Not Accepted, Unsubmitted and Submitted)
- A more prominent location of the Bid Archive link.

Redesigned Bid Packages Page

The screenshot shows the 'Bid Packages (10)' page in the Builder portal. At the top, there is a navigation bar with the Builder logo, a survey link 'Do you like the new look?', a user profile 'SusanBidParker', and links for 'Help' and 'Logout'. Below the navigation bar, the page title 'Bid Packages (10)' is displayed. A search bar labeled 'Invitation Key' with a blue arrow button is on the left, and a 'Bid Archive' link is on the right. The main content area features three tabs: '5 Not Accepted' (selected), '2 Unsubmitted', and '3 Submitted'. The 'Not Accepted' tab is active, showing a list of bid packages grouped by due date. The packages are: 'July 30, 2019' with two 'OPEN' packages for 'Pine Grove Medical Office Building' (one for 'East Access Road' and one for 'West Access Road'); 'August 2, 2019' with one 'OPEN' package for 'Commons Renovations' (for 'Sidewalk Repair and Replace'); 'Not open' with one 'NOT OPEN' package for 'Pine Grove Medical Office Building' (for 'Exterior Lighting Package'); and 'Expired' with one 'EXPIRED' package for 'Susan's Classy Clubhouse' (for 'Duck Pond Installation').

Redesigned Bid Archives Page

The screenshot shows the 'Bid Archives (4)' page in the e-Builder system. At the top, there is a navigation bar with the e-Builder logo (A TRIMBLE COMPANY), a link 'Do you like the new look?', 'Bid Packages', a user profile for 'SusanBidParker', 'Help', and 'Logout'. Below the navigation bar, the page title is '← Bid Archives (4)'. The main content area features a filter section with 'Date range' (From and To date pickers) and 'Status' (All dropdown menu) with a 'Clear' button. The bid list is organized by date:

- July 10, 2019**
 - AWARDED** Pine Grove Medical Office Building - Sidewalks and Hardscaping
 - DECLINED** Sweetland Landing's - Interior Painting
- July 8, 2019**
 - AWARDED** Pine Grove Medical Office Building - Parking Lot Lighting and Striping
- July 5, 2019**
 - NOT AWARDED** Pine Grove Medical Office Building - External Signage

Submittals

New Modify Project Settings Permission

A new submittal permission “Manage Project Settings” has been added. Previously, all team members with Add/Edit permission (typically general contractors) could edit the project level settings, such as default timeframes and the assignment of submittal coordinators. On many projects, this was too broad of a group to manage sensitive settings. Now, edit access to the Project Submittal Settings has been separated and can be assigned to any role with View permission as needed by the project team.

Project Submittal Settings

The screenshot displays the 'e-Builder' software interface. The top navigation bar includes 'Dashboard', 'Projects', 'Forms', 'Documents', 'Calendar', 'Contacts', 'Bidding', 'Cost', 'Schedule', and 'Reports'. The main content area is titled 'Submittal Settings for [Project Name]'. It contains three sections:

- Submittal Settings for [Project Name]:** Includes fields for Project, Complete Review Date Due Offset (10), Offset Type (Calendar Days), Specify Default Folder For Attachments (Documents \ 70 Construction Administration \ 72 Submittals), Submittal Coordinator (Susan COORD *Parker), and Who to Notify (Notify Submittal Coordinator on Review Complete).
- Submittal Package Options:** Includes Use CSI List (CSI MasterFormat 1995), Submittal Item Spec Section Populated by CSI Code (checked), Auto Numbering Packages (Per Project), Honor Auto-Close Status (checked), and options to allow items to be added after review starts and to allow revision items to be added to existing packages.
- Subcontractor Options:** Includes General Contractors for Submission (3 - General Contractor), GC Review Complete Due Date Offset (2), and Offset Type (Calendar Days).

A red callout box points to the 'Settings' link in the left-hand 'Project Menu' and contains the text: '- Edit settings for Manage Permission' and '- Read-only settings for View Permission'.

On initial rollout of the new permission, every team member with the Add/Edit permission will default to also having the Manage permission so that no functionality is lost in the upgrade. Administrators can subsequently change the Manage permissions to restrict or expand the edit capability as needed.

Additionally, all team members with View Submittals permissions will also be able to view the project-level submittal settings. This should reduce questions from team members by clarifying the settings used on each project.

Resolved Conflict Between “Shown in Review” and “Private” Comments

Previously when a design reviewer added a comment that was marked “Private” (by default or by the reviewer), the submittal coordinator could select that comment to be “Shown in Review” as part of the final package returned to the construction team. However, the Private status would override the Shown in Review status, and the construction team would be unable to view the comment. Any attachment to a Private comment would have a similar visibility problem. Furthermore, if the submittal coordinator realized there was a problem, they were unable to correct the comment because only the author or an administrator can change a Private comment to Public.

A new submittal setting has been added, which only applies to accounts that have enabled the “Allow Comments and Attachments to be Hidden” setting. When this new setting is turned on, any Private comment that is selected by the submittal coordinator to be Shown in Review will automatically be switched to Public status so that it is visible to the entire project team.

This is the recommended configuration so that the construction team can view all information that the submittal coordinator intends for them to receive.

New Submittal Setting – Changes Private comments to Public (visible) when shown in review

The screenshot shows the 'Submittal Settings' interface. It includes a section for 'Manage Required Fields for Submittal Items' with a table listing fields like '*Project' and '*Title'. A new setting is highlighted in yellow: 'Changes Private comments to Public (visible) when shown in review'.

Field Name	Description
*Project	The project name
*Title	The title of the submittal item

Cost

Ability to Hide Zero Value Lines on Project Cash Flow and Forecast Pages

Due to overwhelming request from our users to narrow the focus area in our Cost module to only those Budget Lines that have values, we have added the ability for users to Hide Zero Value Lines on our Project Cash Flow and Forecast pages. Additionally, e-Builder will remember each user's last setting on a given project's Cash flow or Forecast page, whenever that user returns to the page.

Project Cash Flow before hiding zeros

Cash Flow Summary

Project: Upper Clear Creek

Current Cash Flow: Projections starting Jun 2019, last modified by Cynthia Kagoo on 06.03.2019

Description:

Previous Cash Flows Setup Cash Flow Update Cash Flow

No cash flow baseline has been set

Quick Cost Summary

Current Budget	Current Commitments	Actuals Approved	Actual Cost To Complete	Forecasted Over/(Under)
1,100.00	0.00	0.00	0.00	0.00

Current Cash Flow Expand All | Collapse All Group By: Category

Hide zero value lines Show all previous months

Line Item	Description	Projected Budget	Projected Commitments	Estimate at Completion	Actuals To Date	Actuals - Projections	Jun 2019	Jul 2019
01	Acquisition	1,100.00	0.00	1,100.00	0.00	1,060.00	100.45	
01.01-01.01-01-00.01	Item 01	300.00	0.00	300.00	0.00	300.00	27.27	
01.01-01.01-01-00.02	Item 02	200.00	0.00	200.00	0.00	200.00	18.18	
01.01-01.01-01-00.03	Item 03	600.00	0.00	600.00	0.00	550.00	50.00	
01.01-01.01-01-00.04	Item 04	0.00	0.00	0.00	0.00	10.00	5.00	
01.01-01.01-01-00.05	Item 05	0.00	0.00	0.00	0.00	0.00	0.00	
04	Hard Costs	0.00	0.00	0.00	0.00	0.00	0.00	0.00
04.01-04.02-02-00.11.1	Legal - Entitlement	0.00	0.00	0.00	0.00	0.00	0.00	0.00
99	Invoice Placeholder	0.00	0.00	0.00	0.00	0.00	0.00	0.00
99.99-99.76-65-01.11.1	Trav Exp - Airfare	0.00	0.00	0.00	0.00	0.00	0.00	0.00
99.99-99.76-65-02.11.1	Trav Exp - Hotel Phone / Incid	0.00	0.00	0.00	0.00	0.00	0.00	0.00
99.99-99.76-65-03.11.1	Lodging	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Project Cash Flow after hiding zeros

Project Cash Flow For Upper Clear Creek

Cash Flow Summary Previous Cash Flows Setup Cash Flow Update Cash Flow

Project: Upper Clear Creek
 Current Cash Flow: Projections starting Jun 2019, last modified by Cynthia Kagoo on 06.03.2019
 Description: No cash flow baseline has been set

Quick Cost Summary

Current Budget	Current Commitments	Actuals Approved	Actual Cost To Complete	Forecasted Over/(Under)
1,100.00	0.00	0.00	0.00	0.00

Current Cash Flow Expand All Collapse All Group By: Category Hide zero value lines Show all previous months

Line Item	Description	Projected Budget	Projected Commitments	Estimate at Completion	Actuals To Date	Actuals + Projections	Jun 2019	Jul 2019
01	Acquisition	1,100.00	0.00	1,100.00	0.00	1,060.00	100.45	
01.01-01.01-01-00.01	Item 01	300.00	0.00	300.00	0.00	300.00	27.27	
01.01-01.01-01-00.02	Item 02	200.00	0.00	200.00	0.00	200.00	18.18	
01.01-01.01-01-00.03	Item 03	600.00	0.00	600.00	0.00	550.00	50.00	
01.01-01.01-01-00.04	Item 04	0.00	0.00	0.00	0.00	10.00	5.00	
Total		1,100.00	0.00	1,100.00	0.00	1,060.00	100.45	
Schedule Percent Complete							0.00	

Project Forecast before hiding zeros

Forecast Documents (0) Forms (0) Processes (0)

Forecast Data Expand All Collapse All Group By: Line Item Hide zero value lines Switch to Adjustment Mode

Account Code	Description	Calculate Unallocated Reserve	Budget	Projected Commitments	Forecasted Commitments	Unallocated Reserve	Estimate at Completion	Forecasted Over/(Under)
01.01-01.01-01-00.01	Item 01	<input checked="" type="checkbox"/>	300.00	0.00	0.00	300.00	300.00	0.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
01.01-01.01-01-00.02	Item 02	<input checked="" type="checkbox"/>	200.00	0.00	0.00	200.00	200.00	0.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
01.01-01.01-01-00.03	Item 03	<input checked="" type="checkbox"/>	600.00	0.00	750.00	0.00	750.00	150.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
Water Heater Estimate		<input type="text"/>	750.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Delete		
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
01.01-01.01-01-00.04	Item 04	<input checked="" type="checkbox"/>	0.00	0.00	0.00	0.00	0.00	0.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
01.01-01.01-01-00.05	Item 05	<input checked="" type="checkbox"/>	0.00	0.00	0.00	0.00	0.00	0.00

Project Forecast after hiding zeros

Forecast Documents (0) Forms (0) Processes (0)

Forecast Data Expand All | Collapse All Group By: Line Item Hide zero value lines Switch to Adjustment Mode

Account Code	Description	Calculate Unallocated Reserve	Budget	Projected Commitments	Forecasted Commitments	Unallocated Reserve	Estimate at Completion	Forecasted Over/(Under)
01.01-01.01-01-00.01	Item 01	<input checked="" type="checkbox"/>	300.00	0.00	0.00	300.00	300.00	0.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
01.01-01.01-01-00.02	Item 02	<input checked="" type="checkbox"/>	200.00	0.00	0.00	200.00	200.00	0.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
01.01-01.01-01-00.03	Item 03	<input checked="" type="checkbox"/>	600.00	0.00	750.00	0.00	750.00	150.00
Description		Assumption	Forecasted Commitment	Budgeted	Committed	Go to Adj. Mode		
Water Heater Estimate		<input type="text"/>	750.00	<input checked="" type="checkbox"/>	<input type="checkbox"/> Delete			
<input type="text"/>		<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
Totals			1,100.00	0.00	750.00	500.00	1,250.00	150.00

Show Remaining Balance for each Commitment on the Project Commitment Summary Page

To provide users with a quick view of each Commitment’s status in terms of Remaining Balance, we have added the “Remaining Balance” as the last column on the Project Commitment Summary page. This new column displays each Commitment’s Current Value minus Approved Actuals.

Remaining Balance column on the Project Commitment Summary page

Commitments For Project TwentyOne

Commitment Summary

Project:	Project TwentyOne		
Original Commitments:	7,564,822.69	Pending Commitment Changes:	0.00
Approved Commitment Changes:	0.00	Projected Commitment Changes:	0.00
Non-commitment Costs:	628.00		
Remaining Resource Costs:	0.00		
Current Commitments Value:	7,565,450.69	Projected Commitments Value:	7,566,160.69

Quick Cost Summary

Current Budget	Current Commitments	Actuals Approved	Actual Cost To Complete	Forecasted Over/(Under)
1,234,600,090.00	7,565,450.69	11,186.00	7,554,974.69	4,435,462.32

Show: All All Commitments Go Show All Show Filter Mail Merge Add 27 items in 3 pages

#	Description	Company	Date	Status	Commitment Type	Commitment Amount	Current Commitment	Projected Commitment	Actuals Approved	Remaining Balance
001	NonPayApp_NonUC	1111 PENNSYLVANIA PROPERTY	01.23.2014	Approved	Contract	2,005.00	2,005.00	2,005.00	58.00	1,947.00
002	NonPayApp_UC	1-800-flowers.com	01.23.2014	Approved	Contract	126.60	126.60	126.60	0.00	126.60
003	PayApp_LumpSumCost	1-800-GOF-JUNK?	01.23.2014	Approved	PayApp	15,950.00	15,950.00	15,950.00	0.00	15,950.00
004	Payapp_UC	1-800-GOF-JUNK?	01.23.2014	Approved	PayApp	39.00	39.00	39.00	0.00	39.00
2015012733	NonPayApp_NonUC	1111 PENNSYLVANIA PROPERTY	01.27.2015	Approved	Contract	33,000.11	33,000.11	33,000.11	0.00	33,000.11
2015012758	NonPayApp_NonUC	1111 PENNSYLVANIA PROPERTY	01.27.2015	Approved	Contract	58,000.11	58,000.11	58,000.11	0.00	58,000.11

Resource Management with Cost

Schedule Template UI Enhancements

On accounts with Resource Management and Cost (RMC) enabled, Administrators will now be able to create new Schedule Templates with RMC that are much more user-friendly and visually appealing.

Select how the Schedule links to Cost

The screenshot displays the 'Schedule Template' configuration page. The main form includes fields for Name, Description, Status, Duration, Created By, and Date Created. A red box highlights the 'Link Resource Cost to the Budget' and 'Tasks to Budget Line Item' options, with a callout that says 'Select how Schedule links to Cost'. Below the form is a toolbar with various task management actions. The bottom section features a table of tasks and a Gantt chart.

#	Task Name	Duration	Pred...	Calendar	Budget Line Item
0	New RMC Template	15.28 months		Standard	
1	Planning Phase	14.80 weeks		Standard (Default)	
1.1	Project kick Off Meeting	1 day		Standard (Default)	01.01-01.01-01-00.01
1.2	Prepare Project Scope	5 days	2FS	Standard (Default)	01.01-01.01-01-00.01
1.3	Prepare Design Requirements	20 days	3FS	Standard (Default)	01.01-01.01-01-00.01
1.4	Design Procurement	60 days	4FS	7 Day Week	01.01-01.01-01-00.02
1.5	Designer Contract Award	1 day	5FS	Commission Meetings	
2	Design Phase	24.20 weeks		Standard (Default)	

Select columns to apply to the Schedule Template

Schedule Template

Schedule Template Details

Name: New RMC Template
 Description: Apply this Resource Mgmt with Cost Template to new Capital
 Status: Active (Draft)
 Duration: 6d
 Created By: Newman, Roger
 Date Created: 06.18.2019

Last Modified by Roger Newman 06.18.2019 11:21 AM

Table Header: # Task Name Duration Pred... Calendar Budget Line Item Add new column

Table Content:

#	Task Name	Duration	Pred...	Calendar	Budget Line Item
0	New RMC Template	15.28 months		Standard	
1	Planning Phase	14.80 weeks		Standard (Default)	
1.1	Project kick off Meeting	1 day		Standard (Default)	01.01-01.01-01-00.01
1.2	Prepare Project Scope	5 days	2FS	Standard (Default)	01.01-01.01-01-00.01
1.3	Prepare Design Requirements	20 days	3FS	Standard (Default)	01.01-01.01-01-00.01
1.4	Design Procurement	60 days	4FS	7 Day Week	01.01-01.01-01-00.02
1.5	Designer Contract Award	1 day	5FS	Commission Meetings	
2	Design Phase	24.20 weeks		Standard (Default)	

Table Footer: 2019 Q3 Q4 Q1 Q2 Q3 Q4

Mobile App

Release 1.3.5

The following enhancements have been made to improve the performance and usability of the e-Builder mobile app.

- The Documents folder is now refreshed after uploading a new file.
- Added the ability to save a draft of a process and continue to edit the process.
- Improved the file save, print and copy functionalities.

The following bug fixes have been made to improve the performance and usability of the e-Builder mobile app.

- Resolved a bug related to taking a photo while in the draft mode of a process.
- Resolved an issue related to attaching files to a process instance.
- Resolved an issue with the process submission workflow.
- Resolved an issue with look-up fields related to dynamic grids.

Resolved Cases

The following is a list of resolved cases for the past month. If you have any questions regarding this maintenance release, please contact e-Builder [Technical Support](#).

API

Case #	Resolution Notes
320679	If Process Instance Details have rich text content that is greater than 1.5MB, it may cause the API to timeout. To avoid timeout, the API results have been modified to include data overflow messages for text fields that are greater than 1.5MB.

Bidders Portal

Case #	Resolution Notes
314881	For bid packages that are using “Submit Quote” mode (such as qualifications), only one file can be uploaded. An error will now be displayed if the user tries to upload more than one file.
319966	Resolved an error that incorrectly showed bid packages as past due for the UTC 0 time zone (London).
324147	Corrected the account company name and styles issues in the New Bid Submission Confirmation email.

Bidding

Case #	Resolution Notes
325222	Corrected the displayed contact information for bidders of public bids.

Cost

Case #	Resolution Notes
315136	Optimized the code to query the master commitment line items one and to query only the columns needed. Also cached the account preference for funding enabled to query it only once.
319083	The Total Funds will now show the correct total sum of each row value after sorting on any of the columns in the grid.
320570	Resolved an issue where having more than 32,767 cost items would cause an error when going to any page other than the first page on the Master Commitment Items tab.
320754	Saving a Cost Funding Template no longer clears out the Account Funding Source for any of its Funding Sources.
323300	The Exceptions file was not loading after clicking the Export button in the Update Invoice Payment Status import wizard. This has now been resolved.
323553	Resolved an issue where an invoice with negative invoice amounts could not be voided.

Custom Development

Case #	Resolution Notes
319998	Added missing columns for Commitment Invoice XML output to resolve an issue where the XML output was missing two newly added custom fields.

Documents

Case #	Resolution Notes
316923	Resolved issues that occurred when using the drag and drop feature in the new File Upload tool in Chrome.

- 320496 An incorrect message was displayed in the Documents module for Chrome. The drag and drop feature is now displayed correctly in all browsers.
- 320778 Resolved an issue that caused an incorrect upload date to be displayed for versioned files in the new File Upload interface.
- 322005 When files are copied from one project to another, the Documents page refreshes and displays the correct project and the document tree of the project to which the files are copied.

e-Signature

Case #	Resolution Notes
320014	Resolved an inconsistency between e-signature status in e-Builder vs DocuSign.

Forms

Case #	Resolution Notes
317304	Resolved an issue that occurred with the Import functionality in Forms. This issue had prevented forms from being reopened for import.

Internal Admin Tools

Case #	Resolution Notes
322485	Added validation for usernames to prevent spaces from being added when creating new users in the Admin Tool.

Login Issues

Case #	Resolution Notes
318257	Fixed a broken link to the e-Builder Support page in the footer of the home page.

Planning

Case #	Resolution Notes
317239	Resolved an issue that caused inconsistencies between the data in the exported Excel sheet and the planning graph in e-Builder.

Processes/ Workflow

Case #	Resolution Notes
316457	Resolved an issue that occurred when a comment was marked Private and the status was not being saved.
321120	Resolved an error that prevented EB Admins from overriding a process instance.
321622	Resolved an inconsistency in the display format of the Role Member drop-down list. The following format will be used: "FirstName LastName".
324419	The banner that links spawned processes was not available in the parent instance. This issue has been resolved.
324949	Resolved an error that occurred when accessing existing processes.
324955	Resolved an error that occurred when accessing existing processes.

Projects

Case #	Resolution Notes
323279	The project custom fields were being automatically populated in the Chrome browser. This issue has now been resolved.

Reports

Case #	Resolution Notes
314010	Fixed the header grouping functionality of a report to ensure it is displayed consistently.
316852	The Date Received field has now been added to the drop-down list for Add Formula for General Invoice processes.
320723	An error appeared when dragging and dropping a BI report to a folder. This functionality is currently not supported.
322291	NotEqual report filters for reports now work as expected.
322614	The Print View now works as expected and the Excel file will sort dates as date fields not text values.
323847	Resolved an issue where reports that were exported to an Excel file were displaying HTML tags instead of rich text.

Scheduled Task Engine

Case #	Resolution Notes
315535	Optimized the system to complete all Schedule list tasks without error.
319280	Dates were using the GMT instead of the user's time zone. This issue has now been resolved.
324182	Resolved an issue where invalid characters were used in a document description.

Schedules


Case #	Resolution Notes
317152	Tasks set to “manually scheduled” were being treated as if they were set to “automatically scheduled” when importing a schedule. This issue has now been resolved and in the imported schedule, the tasks set to “manually scheduled” have the same start and end date as the imported MPP file.
320691	Resolved an issue that prevented the schedule from loading.
321373	Resolved an issue that prevented Schedules from loading properly.

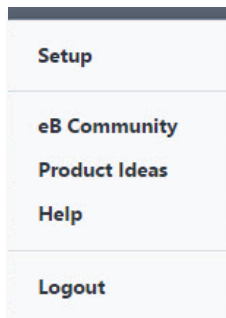
Submittals

Case #	Resolution Notes
320101	Documents can now be uploaded to submittal packages, even if the packages do not contain any register items.

Your Opinion Matters

We rely on your feedback to better serve you. If you have ideas about improving our product or service, please don't hesitate to let us know. Below are four ways to reach us.

- **Like/Dislike**  – Located in the banner of e-Builder Enterprise™ are like and dislike buttons. Click these to express your opinion of a particular page. This feedback is used to help prioritize upcoming product enhancements.
- **e-Builder Product Ideas** – The Product Ideas portal gives you a platform to share your thoughts on how to make e-Builder better. You can read and vote on the ideas of fellow e-Builder users or post your own. The number of votes is one of the factors considered when forming e-Builder's roadmap. To access the Product Ideas portal, click the arrow next to your username within the banner of e-Builder Enterprise, and then click Product Ideas.



- **Support** – Our Support staff is always available to meet your needs. To speak to a live customer service representative, call us within the U.S. at 888-288-5717 and outside of the U.S. at 800-580-9322, or email us at support@e-builder.net.